



**AUTOZONE 2019-2020 CUSTOMER SATISFACTION SWEEPSTAKES (“Sweepstakes”)  
OFFICIAL RULES**

- 1. ELIGIBILITY:** NO PURCHASE NECESSARY TO ENTER OR WIN. Purchasing a product or service will not increase your chances of winning. Open to legal US Residents of the fifty (50) United States, the District of Columbia or Puerto Rico who are at least twenty-one (21) years of age or older as of the date of entry (the “Entrant”). Employees, officers and directors of AutoZone, Inc. and its subsidiaries and affiliates (the “Sponsor”), its distributors, vendors, advertising/promotion agencies, and any others engaged in the development, production, execution or distribution of this Sweepstakes, including, but not limited to, National Sweepstakes Company, LLC (the “Independent Administrator”) herein as well as their immediate family members (spouses, siblings, children and parents, regardless of where they live) or members of the same households (whether related or not) of such employees, officers and directors are not eligible to participate. All federal, state and local laws and regulations apply. Sweepstakes is void outside of the United States, the District of Columbia and Puerto Rico, and where ever else prohibited or restricted by law.
- 2. SWEEPSTAKES DATES:** The Sweepstakes begins at 12:00 a.m. Central Time (“CT”) on September 1, 2019 and ends at 11:59 p.m. CT on August 31, 2020 (the “Sweepstakes Period”), subject to entry period dates and times outlined in the “ENTRY PERIODS” section below. For purposes of these Official Rules, all times are given in Central Time.
- 3. ENTRY PERIODS:** The Sweepstakes Period is subject to four (4) entry periods (each, an “Entry Period”). Each Entry Period begins at 12:00:00 a.m. CT on the first day of the Entry Period and ends at 11:59:59 p.m. CT on the last day of the Entry Period. Each Entry Period is associated with an Entry Period drawing, as outlined below:

<b><u>Entry Period</u></b>	<b><u>Entry Period Dates</u></b>	<b><u>Postmark Date</u></b>	<b><u>Receiv'd by Date</u></b>	<b><u>Entry Period Drawing Date</u></b>
Fall 2019	9/1/19 through 11/30/19	11/30/19	12/7/19	12/20/19
Winter 2020	12/1/19 through 2/29/20	2/29/20	3/7/20	3/20/20
Spring 2020	3/1/20 through 5/31/20	6/1/20	6/8/20	6/22/20
Summer 2020	6/1/20 through 8/31/20	8/31/20	9/7/20	9/21/20

For each Entry Period drawing, one (1) grand prize winner (each, a “Grand Prize Winner”, collectively “Grand Prize Winners”) will be selected, and each Grand Prize Winner, will win a grand prize (each a “Grand Prize”, collectively “Grand Prizes”). Non-winning eligible entries will NOT carry over to subsequent Entry Period drawings. Each Entrant who is selected as a potential Grand Prize Winner must have a unique, personal and valid social security number for Sponsor or a party acting on its behalf to report the tax liability associated with acceptance of the Grand Prize. Valid social security numbers will be determined by Internal Revenue Service (“IRS”) requirements as further defined in the “PRIZE CLAIMS” section of these Official Rules.

- 4. TO ENTER:** There are three (3) ways to enter each Entry Period:
  - a) **Enter via Store Purchase:** Invitations to participate in the AutoZone Customer Satisfaction Survey (the “Survey”) will be printed on selected AutoZone register receipts. If you receive an invitation to participate in the Survey by purchasing a product from a participating AutoZone retail store location found in the fifty (50) United States, the District of Columbia or Puerto Rico during an Entry Period you may enter as follows:
    - i) **Online:** A valid email address is required to enter each Entry Period via the online entry method. If you do not have a valid email address you may enter an Entry Period by telephone or by mail (as further described below). To enter via the online entry method, access the Survey entry page at [www.autozonecares.com](http://www.autozonecares.com) (the “Website”) by 11:59:59 pm CT by the end date of an Entry Period (as defined in the “ENTRY PERIODS” section above). Then, in the fields provided, indicate either; (a) if you are eligible and wish to enter the Sweepstakes; or (b) if you are not eligible/do not wish to enter the Sweepstakes. Then, when prompted, provide the reference number printed on your register receipt and complete the Survey by submitting your answers to the Survey questions. When you have completed the Survey, submit your telephone number (including area code) and email address (both of which are REQUIRED for entry into this Sweepstakes via the online entry method), and if desired, submit your first name, last name, address, city, state, and zip code in order to receive one (1) entry into the respective Entry Period based on the date and time in which you are submitting the entry. You must submit your telephone number (including area code) and email address and complete the entire Survey in order to be eligible and receive your entry into the respective Entry Period. If you do not supply a valid telephone number (including area code) and email address, you will not receive an entry into the respective Entry Period for

which you are submitting an entry via the online entry method.

- ii) Telephone:** Access the telephone Survey by dialing 1-800-598-8943 by 11:59 p.m. CT by the end date of an Entry Period (as defined in the “ENTRY PERIODS” section above). When prompted by the recording, provide the reference number printed on your register receipt and complete the telephone Survey by submitting your answer to the Survey questions. When you have completed the Survey, and when prompted, state clearly the following (all of which is REQUIRED): your telephone number (including area code), first name, last name, complete address (including city, state and zip code), and comments (if desired). Then press the pound (#) button on your telephone handset in order to receive one (1) entry into the respective Entry Period based on the date and time in which you are submitting the entry. You must complete the entire Survey and provide all REQUIRED information requested to be eligible and receive your entry into the respective Entry Period. If you do not supply all REQUIRED information, you will not receive an entry into the respective Entry Period for which you are submitting an entry via the telephone entry method. Sponsor is not responsible for faulty phone connections, disconnected calls, or any other technical malfunction of any entry submitted via telephone.

**Limit of one (1) entry per person via store purchase during an Entry Period.** Entries are subject to reference number validation and verification. Only one (1) entry per reference number will be accepted. In the event multiple entries are submitted using the same reference number, the first entry will be accepted and any entry thereafter will be deemed void.

- b) Enter By Mail:** If you do not have a register receipt or did not receive an invitation on your register receipt, you may enter by mail as follows: On a plain 3” x 5” card, legibly handprint or type your first name, last name, complete address, city, state, zip code, telephone number (including area code), date of birth and email address (if available) to: “AutoZone 2019-2020 Sweepstakes”, PO Box 10879, Rochester, New York 14610. Mail entries must be postmarked by the date and time outlined in the “ENTRY PERIODS” section above to be eligible for each Entry Period. **Limit of one (1) entry by mail per person during each Entry Period.** Each envelope is considered one (1) entry. Multiple entries submitted by a single Entrant or in the same envelope per Entry Period are void. Entries submitted or completed by anyone other than the Entrant are void. No mechanical reproductions will be accepted. Neither the Sponsor, nor the Independent Administrator will verify receipt of entries for Entrants. All entries submitted become the sole property of Sponsor and will not be returned. Sponsor is not responsible for lost, late, misdirected, illegible, or damaged mailed entries.

**Regardless of the method in which you choose to enter, either via store purchase or by mail without a purchase, there is a limit of one (1) entry per person during an Entry Period.** Any attempt by any Entrant to obtain more than the stated number of entries by using multiple/different email addresses, telephone numbers, identities, and/or any other methods will void that Entrant’s entries and that Entrant may be disqualified from the Sweepstakes. In the event of a dispute about the identity of an Entrant, the entry will be assigned to the Authorized Account Holder of the e-mail address submitted at the time of entry (if he/she entered online) or the telephone number submitted at time of entry (if he/she entered via telephone or by mail). The “Authorized Account Holder” is defined as the natural person who is assigned to an email address or telephone number by the email or telephone provider who is responsible for assigning email addresses or telephone numbers. Entry information becomes property of Sponsor and will not be returned.

- 3. WINNING/ODDS/NOTIFICATION:** On or about the entry Period drawing date outlined in the “ENTRY PERIODS” section above, one (1) Grand Prize Winner will be selected in a random drawing from among all eligible entries received during the respective Entry Period by the Independent Administrator, whose decisions are based upon its sole discretion and interpretation of these Official Rules, and are final and binding in all respects. Odds of being selected as the Grand Prize Winner will depend upon the total number of eligible entries received during the respective Entry Period. Non-winning eligible entries will NOT carry over to subsequent Entry Period drawings. Potential Grand Prize Winner will be notified by telephone, mail or email following the random drawing. Further details for claiming the Grand Prize as defined in the “PRIZE CLAIMS” section of these Official Rules.
- 4. PRIZE: One (1) Grand Prize** of \$5,000 cash in the form of a check will be awarded to the Grand Prize Winner of each Entry Period. The total Approximate Retail Value (the “ARV”) of the Grand Prize for each Entry Period is \$5,000. No prize substitution, except at Sponsor’s sole discretion or otherwise provided herein. Sponsor reserves the right to substitute any portion of the Grand Prize with a prize of equal or greater value. Grand Prize is not transferable prior to award. The value of the Grand Prize is taxable as income and Grand Prize Winner is solely responsible for any taxes on the Grand Prize, including, but not limited to all applicable federal, state and local taxes. No more than the number of prizes set forth in these Official Rules will be awarded. All prizes will be awarded.

Total ARV of all Grand Prizes to be awarded for the entire Sweepstakes is \$20,000.

- 5. PRIZE CLAIMS:** Except where prohibited, each potential Grand Prize Winner must sign and return to the Independent Administrator, within seven (7) business days of receipt, an affidavit of eligibility/release of liability/publicity release (the

“Release”) and IRS form W-9 in order to claim a Grand Prize (collectively, the “Required Documents”). If a potential Grand Prize Winner fails to sign and return the Required Documents within the required time period, the potential Grand Prize Winner forfeits his/her right to the Grand Prize and an alternate Grand Prize Winner will be selected at random from among all remaining non-winning eligible entries received during the respective Entry Period. Each Grand Prize Winner consents to use of his/her name, likeness, biographical information, and voice in advertising worldwide without additional compensation (TN residents will not be required to sign a publicity release as a condition of winning a prize). The Grand Prizes are taxable as income and the Grand Prize Winner is solely responsible for any taxes on the Grand Prize, including, but not limited to all applicable federal, state and local taxes. At the end of the tax year for which each Grand Prize is awarded, each Grand Prize Winner will be issued an IRS Form 1099 equivalent to the retail value of the Grand Prize, for income verification and tax purposes. Each Grand Prize Winner is advised to seek independent counsel regarding the tax implications of his/her Grand Prize winnings. **Each Potential Grand Prize Winner must report income to the IRS. In the event it is deemed during the verification process that a potential Grand Prize Winner does not have a unique, personal and valid social security number for Sponsor (or any party acting on its behalf) to report the tax liability associated with acceptance of the Grand Prize, the potential Grand Prize Winner will be disqualified and another potential Grand Prize Winner will be selected from among the remaining non-winning eligible entries received during the respective Entry Period. Valid social security numbers will be determined by IRS requirements.**

6. **GENERAL:** By participating in this Sweepstakes, Entrants agree; [a] to abide by and be bound by these Official Rules and the decisions of the Sponsor and Independent Administrator which shall be final in all respects relating to the Sweepstakes, including without limitation the interpretation of these Official Rules; [b] to release, discharge and hold harmless Sponsor, its franchisees, licensees, subsidiaries, affiliates, advertising agencies, promotional agencies and suppliers, and any other individual or company involved in the development or execution of the Sweepstakes, including the Independent Administrator, from any and all injuries, liability, losses, damages, rights, claims and actions of any kind including liability for personal injury or death resulting from their participation in the Sweepstakes or their acceptance, use or misuse of the Grand Prize; and [c] if the Grand Prize Winner, to the use of his/her name, voice, image and/or likenesses for advertising, publicity and promotional purposes by Sponsor and Sponsor’s subsidiaries and affiliates without further compensation (unless prohibited by law) and, except where prohibited by law, to execute specific consent to such use if asked to do so. Sponsor, its licensees, subsidiaries, affiliates, advertising agencies, promotional agencies and suppliers and any other individual or company involved in the development or execution of the Sweepstakes, including the Independent Administrator, and each of their respective directors, officers, shareholders and employees are not responsible and shall not be liable for; [a] electronic transmission errors resulting in omission, interruption, deletion, defect, delay in operations or transmission, theft or destruction; [b] unauthorized access to or alterations of entry materials; [c] technical, network, telephone equipment, electronic, computer, hardware or software malfunctions; and [d] limitations of any kind or inaccurate transmissions of or failure to receive information by Sponsor on account of technical problems or traffic congestion on the Internet or at any website or any combination thereof. Sponsor and / or Independent Administrator are not responsible for lost, late, incomplete, incorrect, damaged, misdirected, illegible, or postage-due entries or any condition caused by events beyond the control of the Sponsor that may cause the Sweepstakes to be disrupted or corrupted. Sponsor may prohibit an Entrant from participating in the Sweepstakes or winning the Grand Prize if, in its sole discretion, it determines that said Entrant is attempting to undermine the legitimate operation of the Sweepstakes by cheating, deception, or other unfair playing practices or intending to annoy, abuse, threaten or harass any other Entrants, Sponsor, or Independent Administrator. Entries which contain false information, are incomplete, inaccurate or are otherwise forged, defective, or made outside authorized channels, including those which have failed due to malfunction or failure of phones, phone lines, telephone systems or networks, server, providers, computer equipment, software or any combination thereof of any kind, any human error or otherwise, shall be void. CAUTION: ANY ATTEMPT BY A PERSON TO DELIBERATELY DAMAGE OR UNDERMINE THE LEGITIMATE OPERATION OF THE SWEEPSTAKES MAY BE IN VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK REMEDIES AND DAMAGES (INCLUDING ATTORNEY’S FEES) FROM ANY SUCH PERSON TO THE FULLEST EXTENT OF THE LAW, INCLUDING CRIMINAL PROSECUTION. SPONSOR’S FAILURE TO ENFORCE ANY TERM OF THESE OFFICIAL RULES SHALL NOT CONSTITUTE A WAIVER OF THESE PROVISIONS. If, for any reason whatsoever, this Sweepstakes, in Sponsor’s sole opinion, is not capable of running as planned, including, but not limited to, by reason of infection by computer virus, tampering, fraud, technical failures, or any other cause which, in the Sponsor’s sole judgment, corrupts or affects the administration, security, fairness, integrity or proper conduct of this Sweepstakes, Sponsor reserves the right at its sole discretion to cancel, terminate, modify or suspend this Sweepstakes and limit entries to those submitted prior to the action taken, or to proceed in such a manner as may be deemed fair and equitable by Sponsor in its sole discretion. Notice of such action will be posted on the Website. All federal, state and local regulations apply.
7. These Official Rules are available in English and Spanish. In the event of a conflict between the two (2) versions, the English version will govern.
8. **SPONSOR:** AutoZone Parts, Inc., and its subsidiaries and affiliates, 123 South Front Street, Memphis, TN 38103-3607.
9. **INDEPENDENT ADMINISTRATOR:** This Sweepstakes is being administered by National Sweepstakes Company, LLC, 80 Rockwood Place, Ste. 104, Rochester, NY, 14610, who is responsible for overseeing the awarding of the Grand Prizes, and whose decisions are final in regard to the conduct of this Sweepstakes.

**10. WINNERS' LIST REQUEST:** To receive the name of the Grand Prize Winners, send a self-addressed, stamped (business size) envelope to: "AutoZone 2019-2020 Sweepstakes" Winners List Request, PO Box 10505, Rochester, NY 14610. Requests must be received by October 21, 2020.

**11. PRIVACY POLICY:** Information collected from Entrants will be used to communicate with Entrants regarding this Sweepstakes and otherwise, as set forth in the Sponsor's Privacy Policy available at <http://www.autozone.com/autozone/termsandconditions/termsAndConditionsHome.jsp?leftNavPage=privacyPolicy&pageCategory=privacyPolicy>.

**12. OFFICIAL RULES REQUEST:** Visit any participating AutoZone retail store location in the fifty (50) United States, the District of Columbia, or Puerto Rico or [www.autozonecares.com](http://www.autozonecares.com) for a copy of these Official Rules.

*This Sweepstakes shall not be published without permission of the Sponsor.*

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